



PERSONAL SUPPORT WORKER

1 Full Time Permanent Position
INTERNAL/EXTERNAL POSTING

DATE: September 1st, 2022

LOCATION: Toronto, ON, - CHSS Shoreham Hub

COMPENSATION: \$45,988 - \$47,216 annually prorated

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving approximately 10,000 annually and providing 1,733 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind.

LOFT stands for Leap of Faith Together. Our employees have an opportunity to take calculated risks and lead the way in the creation, implementation and evaluation of system-wide solutions. We work hard. We care passionately. We celebrate. Our staff are the key to our success. LOFT is recognized as a Nonprofit Employer of Choice™ Award (NEOC) recipient and we believe that our LOFTy culture is at the core of everything we do.

To help fulfill our mission, LOFT is hiring a **Personal Support Worker**.

JOB SUMMARY:

The Personal Support Worker will attend to the physical, cognitive, mental health and social/recreational needs of eligible residents living at the Shoreham Hub in a way that enhances their dignity and personal empowerment. This consists of providing individual support with the personal activities of daily living to facilitate a normalized lifestyle for clients and assist them in gaining the skills required to live in lower level supportive housing alternatives within the community.

What You Will Do:

- Assist clients with various activities associated with daily living such as: laundry, grooming, personal hygiene, ambulation, toileting, meal preparation, feeding as needed, and shopping and perform light housekeeping.
- Escort clients to appointments, visits and participation in other social activities within the community.
- Observe and identify changes in clients' appearance/behaviour, report physical and mental health concerns.

- Provide support with behaviour arising from cognitive issues, intervening in conflicts between clients, and contacting appropriate emergency services in crisis situations.
- Support the planning and implementation of recreational and social programs to promote social interaction and enhance clients' wellbeing and cognitive function.

***Note:** Staff will be required to work in residents' rooms and may therefore be exposed to second hand smoke. All LOFT employees are required to be fully COVID-19 vaccinated as a condition of hire in accordance with LOFT's Vaccination Policy. A satisfactory vulnerable sector check (VSC) is also required.

What You Bring:

- Completion of a post secondary education in Human Services (i.e. Personal Support Worker Certificate, Registered Practical Nurse Certificate).
- Experience with vulnerable, older adults and seniors with serious mental illness, cognitive and addiction challenges who have been longer term hospital patients.
- Knowledge and proven experience working with clients in a PSR (Psychosocial Rehabilitation) approach.
- Ability to organize and work with individuals and groups in the areas of assessment, problem solving and crisis management.
- Ability to interact with clients in a positive and supportive manner.
- Physically able to perform demanding body mechanics (i.e. lifting, transferring, etc.).
- First Aid and CPR certification.
- Good oral and written skills; excellent computer skills.
- Ability to work effectively in a team environment.
- Possession of a valid Ontario Driver's License preferred.
- Understanding of cultural competency and anti-oppression framework.
- Reflective of a multi-barriered group, as serviced by the program, a strong asset.

What We Offer:

- A comprehensive compensation and benefits package, including medical, dental, vision, life insurance, long-term disability and Defined Benefits Pensions Plan.
- Paid time off per year: We observe 10 public and civic holidays, vacation days and paid sick days. On top of that, we have paid float days which you are encouraged to take (no justification required).
- Corporate Gym membership rate with GoodLife Fitness.

TO APPLY: Send your resume with cover letter to Human Resources, **Email:** hr@loftcs.org

LOFT Community Services is committed to fostering an inclusive and accessible environment and dedicated to building a workforce that reflects the diversity of the community in which

we live and serve. Applications are encouraged which indicate diversity in culture, race, sexual orientation, gender identity and experience that reflects the clients we serve.

LOFT Community Services is committed to making employment opportunities accessible in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. Requested accommodation will be provided in all parts of the application and hiring process by contacting humanresources@loftcs.org or (416) 979-1994. We welcome and encourage people from equity-deserving communities and intersecting identities to apply for this position.

PLEASE INCLUDE: "PSW – SHOREHAM" IN THE SUBJECT LINE OF ANY EMAILS.

CLOSING DATE: September 15th, 2022