



## **PSYCHOGERIATRIC CASE MANAGER - BSS**

1 Full Time Permanent Position  
INTERNAL/EXTERNAL POSTING

**DATE:** September 15<sup>th</sup>, 2022

**LOCATION:** Aurora ON - OH Central Region (including South Simcoe & York)

**WORK SCHEDULE:** 40hrs/week

**COMPENSATION:** \$52,015 - \$62,634 (Annually Prorated)

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving approximately 10,000 annually and providing 1,733 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind.

LOFT stands for Leap of Faith Together. Our employees have an opportunity to take calculated risks and lead the way in the creation, implementation and evaluation of system-wide solutions. We work hard. We care passionately. We celebrate. Our staff are the key to our success. LOFT is recognized as a Nonprofit Employer of Choice™ Award (NEOC) recipient and we believe that our LOFTY culture is at the core of everything we do

To help fulfill our mission, LOFT is hiring a **Psychogeriatric Case Manager**.

### **JOB SUMMARY:**

As a Psychogeriatric Case Manager you will be part of a Mobile Support Team that provides direct care, education and support to older adults and their care partners, who are demonstrating responsive behaviors that may be associated with various types of dementia, mental health, substance use or other neurological conditions living within the community within a specified geographical boundary. You will complete a comprehensive behavioral assessment and an evidence-based Behavioral Support Plan. You will assist in the creation and coordination of a support network through establishing linkages with other community agencies and practitioners to coordinate care for the clients. In addition, you will provide direct service to support the client, family members and/or care-givers to mitigate escalating responsive behaviors. You will also liaise, collaborate and communicate with all members of the Behavioral Support Services team and other partners within the circle of care

**\*Note:** Staff will be required to work in residents' rooms/apartment units and may therefore be exposed to secondhand smoke. All LOFT employees are required to be fully COVID-19 vaccinated as a condition of hire in accordance with LOFT's Vaccination Policy. A satisfactory vulnerable sector check (VSC) is also required.

## **WHAT YOU WILL DO:**

1. Assists clients in the development and implementation of a Behavioural Support Plan tailored to the client's needs and issues designed to improve quality of life and assist in the mitigation of responsive behaviours. Identify and refer to resources specific to those needs and issues;
2. Act as a liaison and advocate for the person served among those involved with the client's care including family, other care-givers, medical and other multi-disciplinary providers.
3. Complete PIECES/Functional Assessment and provide timely and accurate record keeping and reports as required;
4. Provide support, on-going training and consultation to colleagues, family members and/or other care-givers to assist in mitigating escalating responsive behaviours;
5. Provide supportive counselling or referral and linkages to health care, programs or service providers;
6. Provide crisis management/intervention and assist in the development of crisis plans for clients;
7. Develop respectful and trusting relationships with clients using Recovery and Psychosocial Rehabilitation principles;
8. Maintain strict confidentiality and follow all other required policies and procedures;
9. Consistently interact with clients, staff, family members, other community agencies and partners in a professional manner that reflects favourably on the organization and the Behavioural Supports Ontario Project;
10. Effectively participate as a member of the Mobile Support Team; attend staff/team meetings, care conferences for the clients, other multi-disciplinary meetings, committee meetings etc as required;
11. Attend and actively participate in all required training;
12. Liaise, collaborate and coordinate with other professionals, service providers and partners within the Behavioural Support Services;
13. Complete other duties, from time to time, as assigned by the Coordinator and/or Program Director.

## **WHAT YOU BRING:**

- Completion of a diploma/degree in social services/human services or equivalent.
- Minimum 3 years of experience in providing support to vulnerable seniors and older adults with special needs including mental illness, addictions and severe social isolation.
- Completion of Gerontology is an asset.
- An understanding of harm reduction, recovery and psychosocial rehabilitation principles, the therapeutic relationship.
- Crisis intervention skills, with well-developed problem solving abilities and interpersonal skills.
- Group counselling related to mental health, addictions and related issues.

- Good oral and written communication skills and computer literacy, including MS word and Excel.
- Counselling, responding and assessment skills.
- Knowledge of community resources and support.
- Ability to work effectively as part of a team and interact with workers from a variety of agencies.
- Knowledge of other languages is an asset.
- Understanding of cultural competency and anti-oppression framework;
- Reflective of a multi-barriered group, as serviced by the program, a strong asset
- Training/knowledge of P.I.E.C.E.S., U-First approaches or willingness to receive training;
- Experience/familiarity with RAI documentation, and OCAN and health profession standards for documentation of information of the person served;
- Ability to collaborate effectively with other members of inter-professional care teams, persons served, family members and community team members;
- Ability to work Occasional evening and weekend hours.
- Frequent travel will be required using own vehicle & Valid Driver's License required.

### **What We Offer:**

- Paid time off per year: We observe 10 public and civic holidays, vacation days and paid sick days. On top of that, we have paid float days which you are encouraged to take (no justification required).
- Professional development budget available to help you nurture and shape your career.

**TO APPLY:** Send your resume with cover letter to Human Resources **Email:** [hr@loftcs.org](mailto:hr@loftcs.org)

*LOFT Community Services is committed to making employment opportunities accessible in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. Requested accommodation will be provided in all parts of the application and hiring process by contacting [humanresources@loftcs.org](mailto:humanresources@loftcs.org) or (416) 979-1994. We welcome and encourage people from equity-deserving communities and intersecting identities to apply for this position.*

**PLEASE INCLUDE "PCM – BSS" IN THE SUBJECT LINE OF ANY EMAILS.**

**CLOSING DATE:** September 29<sup>th</sup>, 2022