



COMMUNITY SUPPORT WORKER – MCEWAN ASH

1 Full Time Permanent Position
INTERNAL/EXTERNAL POSTING

DATE: October 1, 2021
LOCATION: Toronto, ON
COMPENSATION: \$48,036- \$59,645
WORK SCHEDULE: 40hrs/week

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving over 6,200 people and providing 1,733 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind. In 2018 LOFT was a Nonprofit Employer of Choice™ Award (NEOC) recipient.

To help fulfill its mission, LOFT is hiring a **Community Support Worker**.

JOB SUMMARY:

The Community Support Worker is responsible for providing a range of services in support of individuals in the community who are HIV positive with addiction issues, mental health and having experienced homelessness. Health stabilization may also be a key challenge.

Key components of the position will be case coordination, building of a support network of community resources that empower individuals and increase their independence, dignity and self-respect in a safe, secure environment. Another component will be the provision of direct assistance in such areas as daily living, crisis management, and health instruction/stabilization. Case co-ordination will also be a component.

***Note:** *Staff may be required to work in a person's own home and may therefore be exposed to second hand smoke. All LOFT employees are required to be fully COVID-19 vaccinated as a condition of hire in accordance with LOFT's Vaccination Policy. A satisfactory vulnerable sector check (VSC) is also required*

Key Responsibilities:

- Participating in the intake process for clients referred to the program
- Supporting the personal journey of each individual by building rapport with them
- Establishing a holistic support network of social, family, spiritual, community, medical and psychiatric links and resources, assisting the individual in maintaining the linkages

- Supporting self-advocacy and advocating on behalf of the client in navigating the social services and health care systems and ensuring accessibility and availability of services
- Encouraging individual participation and participating in house meetings, resident association activities or group activities to promote residents' wellbeing
- Assisting in the administration of the program by completing and maintaining all required records

QUALIFICATIONS:

- Completion of a diploma/degree in Human Services (or equivalent)
- Minimum of three years related experience with the client population
- Knowledge of HIV/AIDS, addictions, homelessness and/or mental health issues
- An understanding of Psychosocial Rehabilitation principles with the ability to operationalise them
- Excellent interpersonal, communication and counselling skills
- Well developed crisis intervention, problem solving and interpersonal skills
- An understanding of the therapeutic relationship, and an ability to come to an agreement with clients on goals/priorities
- Good time management, analytical and organisational skills
- Knowledge of available community resources and supports
- Ability to work effectively within a team environment and to interact with workers from a variety of agencies
- Understanding of cultural competency and anti-oppression framework
- Reflective of a multi-barriered group, as serviced by the program, a strong asset

TO APPLY: Send resume with cover letter to Human Resources, **Email:** hr@loftcs.org

LOFT Community Services is committed to fostering an inclusive and accessible environment and dedicated to building a workforce that reflects the diversity of the community in which we live and serve. LOFT is committed to making employment opportunities accessible in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. Requested accommodation will be provided in all parts of the application and hiring process by contacting humanresources@loftcs.org or (416) 979-1994.

We welcome and encourage people from equity-seeking communities and intersecting identities to apply for this position.

PLEASE INCLUDE: "CSW - ASH" IN THE SUBJECT LINE OF ANY EMAILS.

CLOSING DATE: October 11, 2021