



Psychogeriatric Case Manager

1 Part Time Contract Position
INTERNAL/EXTERNAL POSTING

DATE: September 14, 2021

LOCATION: Markham/Stouffville

COMPENSATION: \$48,036 – \$59,645

WORK SCHEDULE: 20hrs/week

CONTRACT ENDS: March 31, 2022

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving over 6,200 people and providing 1,733 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind. In 2018, LOFT was a Nonprofit Employer of Choice™ Award (NEOC) recipient.

To help fulfill its mission, LOFT is hiring a **Psychogeriatric Case Manager**.

JOB SUMMARY:

As a Psychogeriatric Case Manager you will be part of the Behavioural Support Services Mobile Support Teams dedicated to supporting the Care@Home Plus Program in partnership with Markham Stouffville Hospital. This program provides intensified support to seniors who are demonstrating responsive behaviours that may be associated with various types of dementia, delirium, mental health, addictions or other neurological conditions. This support is provided to clients living within their own homes in the Markham/Stouffville area community.

***Note:** *Staff may be required to work in a person's own home and may therefore be exposed to second hand smoke. All LOFT employees are required to be fully COVID-19 vaccinated as a condition of hire in accordance with LOFT's Vaccination Policy. A satisfactory vulnerable sector check (VSC) is also required.*

Key Responsibilities:

1. Assists clients in the development and implementation of a care plan tailored to the client's needs and issues designed to improve quality of life. Identify and refer to resources specific to those needs and issues;
2. Act as a liaison and client advocate among those involved with the client's care including family, other care-givers, medical and other multi-disciplinary providers;
3. Provide supportive counselling or referral and linkages to health care, programs or service providers;

4. Provide crisis management/intervention and assist in the development of crisis plans for clients;
5. Develop respectful and trusting relationships with clients using Recovery and Psychosocial Rehabilitation principles;
6. Maintain strict confidentiality and follow all other required policies and procedures;
7. Consistently interact with clients, staff, family members, other community agencies and partners in a professional manner that reflects favourably on the organization.

QUALIFICATIONS:

- Completion of degree in social services/human services or equivalent
- Minimum 3 years of experience in providing support to vulnerable seniors and older adults with special needs including mental illness, addictions and severe social isolation. Completion of Gerontology is an asset.
- An understanding of harm reduction, recovery and psychosocial rehabilitation principles, the therapeutic relationship, and an ability to come to an agreement with client on goals/priorities
- Crisis intervention skills, with well-developed problem solving abilities and interpersonal skills
- Group counselling related to mental health, addictions and related issues
- Good oral and written communication skills and computer literacy, including MS word and Excel
- Experience with RAI documentation and OCAN in accordance with health profession standards for documentation of client information;
- Ability to collaborate effectively with care partners of inter-professional care teams, clients, family members and community team members;
- knowledge of P.I.E.C.E.S., U-First approaches or willingness to receive training;
- Sound understanding and commitment to the principles of the Behavioural Supports Ontario (BSO)
- Understanding of cultural competency and anti-oppression framework;
- Reflective of a multi-barriered group, as serviced by the program, a strong asset

TO APPLY: Send resume with cover letter to Human Resources, **Email:** hr@loftcs.org

LOFT Community Services is committed to fostering an inclusive and accessible environment and dedicated to building a workforce that reflects the diversity of the community in which we live and serve. LOFT is committed to making employment opportunities accessible in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. Requested accommodation will be provided in all parts of the application and hiring process by contacting humanresources@loftcs.org or (416) 979-1994.

We welcome and encourage people from equity-deserving communities and intersecting identities to apply for this position.

PLEASE INCLUDE: "PT PCM BSS" IN THE SUBJECT LINE OF ANY EMAILS.

CLOSING DATE: Septembers 24, 2021