



Behavioural Support Transitional Case Manager

1 Full Time Contract Position (3 Months)

INTERNAL/EXTERNAL POSTING

DATE: September 3, 2021

LOCATION: Toronto Central LHIN

COMPENSATION: \$48,036 – \$59,645

WORK SCHEDULE: 40hrs/week

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving over 6,200 people and providing 1,733 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind. In 2018, LOFT was a Nonprofit Employer of Choice™ Award (NEOC) recipient.

To help fulfill its mission, LOFT is hiring a **Behavioural Support Transition Case Manager**

JOB SUMMARY:

The Behavioural Support Transition Resource Team serves hospitals and Reintegration Care Model programs within the Toronto Central LHIN and plays a key role in the early identification, assessment and stabilization of patients with cognitive and/or responsive behaviours who are Alternative Level of Care (ALC) or have a potential to become ALC.

Key Responsibilities:

1. Support the successful transition of patients from hospital to their next care designation
2. Liaise with hospital, family and caregivers, health team members, and community providers to provide continuity of health care during and post-transitions
3. Build the capacity within the team to support the care of persons with cognitive and /or responsive behaviours

Note: Occasional evening and weekend hours may be required. Frequent travel will be required using own vehicle. Staff will be required to work in a persons' own home and may therefore be exposed to second hand smoke. In addition, a satisfactory vulnerable sector check (VSC) is a requirement of employment.*

QUALIFICATIONS:

- Completion of a diploma/degree in Social Services/Human Services or equivalent.
- Minimum three years related experience in providing support to vulnerable seniors and older adults with responsive behaviours related to mental illness, addictions, dementia or other neurological conditions.
- An understanding of harm reduction, recovery and psychosocial rehabilitation principles, the therapeutic relationship, and an ability to come to an agreement with clients on goals/priorities.
- Crisis intervention skills, with well-developed problem solving abilities and interpersonal skills.
- Knowledge of P.I.E.C.E.S., U-First approaches or willingness to receive training.
- Experience/familiarity with RAI documentation, and OCAN and health profession standards for documentation of client information.
- Sound understanding and commitment to the principles of Behavioural Support Services.
- Good oral and written communication skills and computer literacy, including MS Word and Excel.
- Excellent knowledge of community resources and supports.
- Valid drivers' license and access to own vehicle is required; must meet the requirements of LOFT Community Services – Personal Vehicle Usage Policy.
- Understanding of cultural competency and anti-oppression framework.
- Reflective of a multi-barriered group, as serviced by the program, a strong asset.

TO APPLY: Send resume with cover letter to Human Resources, **Email:** hr@loftcs.org

LOFT Community Services is committed to fostering an inclusive and accessible environment and dedicated to building a workforce that reflects the diversity of the community in which we live and serve. LOFT is committed to making employment opportunities accessible in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. Requested accommodation will be provided in all parts of the application and hiring process by contacting humanresources@loftcs.org or (416) 979-1994.

We welcome and encourage people from equity-deserving communities and intersecting identities to apply for this position.

PLEASE INCLUDE: "BSTR CM" IN THE SUBJECT LINE OF ANY EMAILS.

CLOSING DATE: September 13, 2021