



PSYCHOGERIATRIC CASE MANAGER

1 Full Time Contract Position
INTERNAL/EXTERNAL POSTING

DATE: July 21, 2021
LOCATION: Bradford, ON
COMPENSATION: \$48,036- \$59,645
WORK SCHEDULE: 40hrs/week

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving over 6,200 people and providing 1,733 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind. In 2018, LOFT was a Nonprofit Employer of Choice™ Award (NEOC) recipient.

To help fulfill its mission, LOFT is hiring a **Psychogeriatric Case Manager**.

JOB SUMMARY:

The Psychogeriatric Case Manager provides case management services to vulnerable older adults and seniors living in an Enhanced Specialized Assisted Living Program. Provides case management services to support the physical, cognitive, and mental health needs of vulnerable older adults and seniors. A key component of the position will be the building of a support network of community resources, especially supportive housing providers, which will empower the individual and increase their independence, dignity and self-respect in a secure community environment thus allowing them to move on to live in the community with appropriate supports. There may be occasional weekend and evening hours.

Note: *Staff will be required to work in residents' rooms and may therefore be exposed to second hand smoke. In addition, a satisfactory vulnerable sector check (VSC) is a requirement of employment.**

KEY RESPONSIBILITIES:

- Facilitate connections with primary care and community support services.
- Assist clients in the development and implementation of a care plan tailored to the client's needs and issues designed to improve their quality of life. Identify and refer to resources specific to those needs and issues.

- Act as a liaison and client advocate among those involved with the client's care including family, other caregivers, medical and other multi-disciplinary providers.
- Conduct assessments such as RAI and OCAN and provide timely and accurate record keeping and reports as required.
- Provide supportive counselling or referral and linkages to health care, programs or service providers.
- Provide crisis management/intervention and assist in the development of crisis plans for clients.
- Develop respectful and trusting relationships with clients using Recovery and Psychosocial Rehabilitation principles.
- Maintain strict confidentiality and follow all other required policies and procedures.
- Consistently interact with clients, staff, family members, other community agencies and partners in a professional manner that reflects favourably on the organization.
- Attend and actively participate in all required training.
- Liaise, collaborate and coordinate with other professionals, service providers and partners.

QUALIFICATIONS:

- Completion of a degree in social services/human services or equivalent.
- Minimum 3 years of experience in providing support to vulnerable seniors and older adults with special needs including mental illness, addictions and severe social isolation.
- Completion of Gerontology is an asset.
- An understanding of harm reduction, recovery and psychosocial rehabilitation principles, the therapeutic relationship, and an ability to come to an agreement with clients on goals/priorities.
- Crisis intervention skills, with well-developed problem solving abilities and interpersonal skills.
- Experience in group counselling related to mental health, addictions and related issues.
- Good oral and written communication skills and computer literacy, including MS word and Excel.
- Counselling, responding and assessment skills.
- Creativity and flexibility to approaches.
- Knowledge of community resources and support.
- Ability to work effectively as part of a team and interact with workers from a variety of agencies.
- Valid drivers' license, ability to drive work vehicles to transport clients
- Knowledge of other languages is an asset.
- Understanding of cultural competency and anti-oppression framework.
- Reflective of a multi-barriered group, as serviced by the program, a strong asset.

TO APPLY: Send resume with cover letter to Human Resources, **Email:** hr@loftcs.org

LOFT Community Services is committed to fostering an inclusive and accessible environment and dedicated to building a workforce that reflects the diversity of the community in which we live and serve. LOFT is committed to making employment opportunities accessible in

accordance with the [Accessibility for Ontarians with Disabilities Act, 2005](#). Upon request, accommodation will be provided in all parts of the application and hiring process.

Contact humanresources@loftcs.org or (416) 979-1994 to discuss your accommodation requirements.

PLEASE INCLUDE: "PCM -BRADFORD" IN THE SUBJECT LINE OF ANY EMAILS.

CLOSING DATE: August 2, 2021.