



BEHAVIOURAL SUPPORT TRANSITION CASE MANAGER

1 Full Time Contract Position (18 Months)
INTERNAL/EXTERNAL POSTING

DATE: February 17, 2021

LOCATION: Serving hospitals and assisted living sites within the boundaries of the Central LHIN

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving over 5300 people and providing 1654 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind. In 2018 LOFT was a Nonprofit Employer of Choice™ Award (NEOC) recipient.

To help fulfill its mission, LOFT is hiring a **Behavioural Support Transition Case Manager**.

JOB SUMMARY:

The Behavioural Support Transition Resource Team serves hospitals and Reintegration Care Model programs within the Central LHIN and plays a key role in the early identification, assessment and stabilization of patients with cognitive and/or responsive behaviours who are Alternative Level of Care (ALC) or have a potential to become ALC. As a Case Manager on the team, you will support the successful transition of patients from hospital to their next care designation for ALC patients within the Central LHIN. The Case Manager will liaise with hospital, family and caregivers, health team members, and community providers to provide continuity of health care during and post-transitions, while building capacity within these teams to support the care of persons with cognitive and /or responsive behaviours.

Note: *Occasional evening and weekend hours may be required. Frequent travel will be required using own vehicle. Staff will be required to work in a persons' own home and may therefore be exposed to second hand smoke. In addition, a satisfactory vulnerable sector check (VSC) is a requirement of employment.**

QUALIFICATIONS:

- Completion of a diploma/degree in Social Services/Human Services or equivalent;

- Minimum three years related experience in providing support to vulnerable seniors and older adults with responsive behaviours related to mental illness, addictions, dementia or other neurological conditions;
- An understanding of harm reduction, recovery and psychosocial rehabilitation principles, the therapeutic relationship, and an ability to come to an agreement with clients on goals/priorities;
- Crisis intervention skills, with well-developed problem solving abilities and interpersonal skills;
- Training/knowledge of P.I.E.C.E.S., U-First approaches or willingness to receive training;
- Experience/familiarity with RAI documentation, and OCAN and health profession standards for documentation of client information;
- Sound understanding and commitment to the principles of Behavioural Support Services;
- Ability to collaborate effectively with other members of inter-professional care teams, clients, family members and community team members;
- Good oral and written communication skills and computer literacy, including MS Word and Excel;
- Creativity and flexibility to approaches;
- Excellent knowledge of community resources and supports;
- Ability to work effectively as part of a team and interact with workers from a variety of agencies;
- Strong assessment skills;
- Understanding of cultural competency and anti-oppression framework;
- Reflective of a multi-barriered group, as serviced by the program, a strong asset
- Valid drivers' license and access to own vehicle is required; must meet the requirements of LOFT Community Services – Personal Vehicle Usage Policy

TO APPLY: Send resume with cover letter to Human Resources, **Email:** hr@loftcs.org

LOFT Community Services is committed to fostering an inclusive and accessible environment and dedicated to building a workforce that reflects the diversity of the community in which we live and serve. LOFT is committed to making employment opportunities accessible in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. Requested accommodation will be provided in all parts of the application and hiring process by contacting humanresources@loftcs.org or (416) 979-1994.

We welcome and encourage people from equity-seeking communities and intersecting identities to apply for this position.

PLEASE INCLUDE: "BEHAVIOUR SUPPORT TRANSITION CASE MANAGER" IN THE SUBJECT LINE OF ANY EMAILS.

CLOSING DATE: March 3, 2021