



## **COMMUNITY SUPPORT WORKER – THE 416**

1 Full Time Contract Position (4 Months)  
INTERNAL/EXTERNAL POSTING

**DATE:** January 20, 2021

**LOCATION:** Toronto, ON

LOFT Community Services is a unique and dynamic charitable organization that supports people living with complicated issues such as mental and physical health challenges, substance abuse, poverty and homelessness. Serving over 5300 people and providing 1654 units of supportive housing last year, LOFT is one of Ontario's largest mental health service providers of its kind. In 2018 LOFT was a Nonprofit Employer of Choice™ Award (NEOC) recipient.

To help fulfill its mission, LOFT is hiring A **Community Support Worker**.

### **JOB SUMMARY:**

As a Community Support Worker you will be part of a team that coordinates a support network and linkages for adults with serious mental health, health and addiction challenges. You will provide one on one case management support for clients in the community on a daily basis. A key component of this position is building a support network of community resources that will enable the individual to increase their independence, dignity and self-respect. The role will require direct service and support to clients in area such as housing, daily living, practical assistance, crisis intervention, linkages to primary care and a range of other services to support the individual's needs.

*Note: Crisis services support in the Drop-in program may be required. Occasional evening and weekend and on call hours may be required. Frequent travel will be required. In addition, a satisfactory vulnerable sector check (VSC) is a requirement of employment.\**

### **QUALIFICATIONS:**

- Completion of degree in social services/human services or equivalent;
- Minimum 3 years of experience in providing support to the client population including those with mental health, health &/or addiction challenges;
- An understanding of harm reduction, recovery and psychosocial rehabilitation principles, the therapeutic relationship, and an ability to come to an agreement with clients on goals/priorities;
- Crisis intervention skills, with well-developed problem solving abilities and interpersonal skills;
- Group counselling related to mental health, addictions and related issues;
- Good oral and written communication skills and computer literacy, including MS word and Excel;

- Counselling, responding and assessment skills;
- Creativity and flexibility to approaches;
- Knowledge of community resources and supports;
- Knowledge and ability to work within a Harm Reduction framework;
- Ability to work effectively as part of a team and interact with workers from a variety of agencies;
- Knowledge of other languages is an asset.
- This position may involve exposure to second hand smoke
- Understanding of cultural competency and anti-oppression framework;
- Reflective of a multi-barriered group, as serviced by the program, a strong asset

**TO APPLY:** Send resume with cover letter to Human Resources,

**Email:** [hr@loftcs.org](mailto:hr@loftcs.org)

LOFT Community Services is committed to fostering an inclusive and accessible environment and dedicated to building a workforce that reflects the diversity of the community in which we live and serve. LOFT is committed to making employment opportunities accessible in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. Requested accommodation will be provided in all parts of the application and hiring process by contacting [humanresources@loftcs.org](mailto:humanresources@loftcs.org) or (416) 979-1994.

**We welcome and encourage people from equity-seeking communities and intersecting identities to apply for this position.**

**PLEASE INCLUDE: "CSW - 416" IN THE SUBJECT LINE OF ANY EMAILS.**

**CLOSING DATE:** January 31, 2021