

LOFT Community Services is committed to reflecting and responding to the diversity of the service users and communities we serve. Applications are encouraged which reflect diversity in culture, race, sexual orientation, gender identity and experience that reflects the clients that we serve.



COORDINATOR - Layered Supports Program

1 Full Time Permanent Position (weekday shifts, but may include some evenings)

DATE: March 14, 2019

LOCATION: West Toronto

JOB SUMMARY

The Residential Coordinator provides team leadership in the overall service delivery and day-to-day operations of the housing and support program. To provide a range of assistance and support in facilitating the consumer's transition from being homeless to stable housing, with an expertise in transgender needs, mental health, addictions and health challenges. The Coordinator, working closely with the Director, will be responsible for the coordination of the program including work place health & safety, property maintenance, supervision and support of staff, direct service to clients, maintaining positive partnerships, care coordination, data management, assessments and evaluation. The City of Toronto Shelter, Housing and Supports Division is a key partner.

QUALIFICATIONS

- Completion of a diploma/degree in Human Services (or equivalent) with three to five years related experience;
- Some supervisory experience including supervision of staff/students;
- Strong knowledge of health, mental health issues and substance use issues;
- Knowledge of Housing First Approach;
- Strong knowledge of Transgender health needs, resources and systemic challenges;
- An understanding of Psychosocial Rehabilitation principles with the ability to operationalise them;
- Mental Health, Addictions Case Management experience;
- Demonstrated leadership experience working in an environment that values diversity of staff and clients
- Counselling skills;
- Crisis intervention, problem solving and interpersonal skills;
- Experience with Microsoft office and electronic records;
- Good verbal and written communication skills;
- Knowledge of available community and hospital resources and supports for people living with mental health and health challenges;
- Ability to work effectively within a busy team environment and to interact with workers from a variety of agencies;
- Rotating on-call.

TO APPLY: Send resume and covering letter to Email: hr@loftcs.org

CLOSING DATE: Friday March 22, 2019 by 5:00 pm

PLEASE INCLUDE "COORDINATOR – LSP" IN THE SUBJECT LINE OF ANY EMAILS