

LOFT Community Services is committed to reflecting and responding to the diversity of the service users and communities we serve. Applications are encouraged which reflect diversity in culture, race, sexual orientation, gender identity and experience that reflects the clients that we serve.



## **COMMUNITY SUPPORT WORKER, Service Coordination Project**

1 Full Time Contract Position – 1 Year (*with the possibility of renewal*)

**DATE:** February 11, 2019

**LOCATION:** Toronto, ON

### **JOB SUMMARY**

The Community Support Worker is responsible for providing a range of services in support of individuals who are HIV positive with addiction issues, mental health and having experienced homelessness. Health stabilization may also be a key challenge. A key component of the position will be working with a committed Network to build support of community resources that empower the individual and increase their independence, dignity and self-respect in a safe, secure environment. The position also provides direct assistance in such areas as daily living, crisis management, and health instruction/stabilization. Case co-ordination will also be a component. There may be an additional focus that includes in the transgender community.

*Note: Staff will be required to work in residents' rooms and may therefore be exposed to second hand smoke.*

### **QUALIFICATIONS**

- Completion of a diploma/degree in Human Services (or equivalent) with three to five years related experience;
- Self-identify as an individual with lived experience in the served community is considered an asset;
- Knowledge of HIV/AIDS, addictions and mental health issues;
- An understanding of Psychosocial Rehabilitation principles with the ability to operationalise them;
- Counselling and responding skills, ability to interact with clients in a positive and supportive manner;
- Well-developed crisis intervention, problem solving and interpersonal skills;
- Good oral and written communication skills;
- An understanding of the therapeutic relationship, and an ability to come to an agreement with clients on goals/priorities;
- Understanding of palliation, of death and dying issues;
- Knowledge of available community resources and supports;
- Ability to work effectively within a team environment and to interact with workers from a variety of agencies.

**TO APPLY:** Send resume and covering letter to: Human Resources, **Email:** [hr@loftcs.org](mailto:hr@loftcs.org)

**CLOSING DATE:** Wednesday February 20, 2019 by 5:00 pm

**PLEASE INCLUDE: "CSW – PSC" IN THE SUBJECT LINE OF ANY EMAILS.**