

LOFT Community Services is committed to reflecting and responding to the diversity of the service users and communities we serve. Applications are encouraged which indicate diversity in culture, race, sexual orientation, gender identity and experience that reflects the clients we serve.



CARE COORDINATION WORKER – DUNN AVE

1 Full Time Permanent Position

DATE: January 29, 2019

LOCATION: Toronto, ON

JOB SUMMARY

The Care Coordination Worker will provide support to clients of the Hub & Spoke and Mobile Support Services operating from the Program. The candidate will be responsible for supporting the Director with the intake and coordination of assisted living/supportive housing services to 26 older adults and seniors living within a 1 km radius of the Hub & Spoke outreach program and in a larger catchment area in the mobile program. The position serves a diverse client population living in the community, including frail, cognitively impaired seniors who may be living with mental health challenges and complex medical conditions. The staff will provide care coordination; assess clients for service eligibility utilizing the InterRAI CHA assessment and review collaboratively with Program Director, the assisted living services to ensure that the services offered meet the needs of the client within the mission, vision and values of LOFT Community Services.

Note: Staff will be required to work in residents' rooms and may therefore be exposed to second hand smoke. In addition, this position may require weekend shifts.

QUALIFICATIONS

- Completion of a certificate or equivalent as well as Human Services (i.e. Social Service Worker, Social Worker, etc.); with eligibility for enrolment in the required regulatory body of the province of Ontario;
- A minimum of three (3) years of care coordination/case management experience;
- Experience with frail, cognitively impaired older adults and seniors with complex challenges, incl. mental health, physical/medical, cognitive impairments, severe social isolation, etc.;
- An understanding of harm reduction, recovery and psychosocial rehabilitation principles, the therapeutic relationship, and an ability to come to an agreement with clients on goals/priorities;
- Excellent assessment and crisis intervention skills, with well-developed problem solving abilities and interpersonal skills;
- Proficient in InterRAI CHA assessment as well as applicable computer programs; experience with OCAN (Ontario Common Assessment of Need) an asset;
- Experience in responsive behaviours related to cognitive impairments, mental health, addictions, etc.;
- Excellent knowledge of services available from the Toronto Central CCAC, community support providers and psychogeriatric supports;
- First Aid and CPR certification;
- Good oral and written skills; excellent computer skills;
- Ability to work effectively in a team environment;
- Ability to communicate in a different language, an asset;
- Assumes other duties at College View/Simon Supportive Housing Services as appropriate.

TO APPLY: Send your Resume and Cover letter to: **Email:** hr@loftcs.org

CLOSING DATE: Thursday February 07, 2019 by 5:00 pm

PLEASE INCLUDE "CARE COORDINATION WORKER – DUNN AVE" IN THE SUBJECT LINE OF ANY EMAILS.