LOFT Community Services is committed to reflecting and responding to the diversity of the service users and communities we serve. Applications are encouraged which indicate diversity in culture, race, sexual orientation, gender identity and experience that reflects the clients we serve

INTERNAL/EXTERNAL JOB POSTING

CASE MANAGER

1 Full-Time Permanent

LOCATION: Newmarket, Ontario

JOB SUMMARY:

The case manager provides a range of services that supports individuals living with serious mental illness. Individuals may also have a history of homelessness and/or concurrent disorders and current involvement in the justice system. The goal is to increase their independence through skill enhancement and development, by building a support network and linking consumers to available community services. The case manager also provides needs assessment, coaching, skills teaching, advocacy, crisis management, facilitating house meetings and/or psycho-educational groups and support to consumers in daily living. This position liaises with other community agencies and professional services. The case manager is required to share on-call responsibilities on a rotational basis for all LOFT Crosslinks Housing & Support Services programs. Travel within York Region and occasionally to the downtown Toronto office is an expectation of this position.

*****Will be required to work with consumers in their homes and may therefore be exposed to second hand smoke. Will be required to assist in cleaning units and preparing units for occupancy *****

QUALIFICATIONS REQUIRED:

- Completion of a degree/diploma in Social Work/Human Services or equivalent,
- Minimum of three years related experience in providing support to vulnerable adults with special needs including serious mental health issues and problems with the law;
- Previous experience in supportive housing is an asset;
- Ability to assist residents with daily living activities, promoting the acquisition of life skills
- Understanding of psychosocial rehabilitation and recovery principles, harm reduction, and the therapeutic relationship and the ability to apply these concepts into practice;
- Knowledge of issues faced by adults with serious mental illness and addictions and of available community and other professional services in York Region;
- Creativity and flexibility to approaches;
- Good oral and written communication skills, counselling and responding skills to engage clients in highly personal areas;
- Ability to work effectively within a team environment and to interact with workers from a variety of agencies;
- Experience in facilitating groups;
- Crisis intervention skills, with well developed problem solving abilities;
- Will be required to assist in cleaning units with individuals or in preparing units for occupancy
- Possession of a valid driver's license use of a reliable vehicle is required and insurance to transport clients

TO APPLY:

PLEASE INCLUDE THE JOB TITLE & LOCATION IN THE SUBJECT BAR OF ANY EMAILS

Send your Resume and Cover letter to: **Email:** humanresources@loftcs.org

CLOSING DATE: March 02, 2014